

EASS

Equality Advisory
Support Service

HELP YOURSELF Checklist

Contact the Equality Advisory Support Service and:

- Tell us what happened
- When did it happen?
- Why did it happen?
- Where did it happen? For example at work, at school, in a shop.

I'm pregnant and I have been dismissed from work because of this. Is that okay?

I'm a wheelchair user, and my local cinema is not accessible. What can I do?

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Telephone: 0808 800 0082

Textphone: 0808 800 0084

We are pleased to offer free calls from landlines and most mobiles: 3, EE, O2, Orange, T-Mobile, Virgin and Vodafone

We cannot guarantee that they are free from other mobile networks so please check with your provider.

Postal Address:

Freepost
Equality Advisory Support Service
FPN4431

Website:

www.equalityadvisoryservice.com

Email:

Via our website

Opening Hours:

Monday to Friday 9:00am – 8:00pm

Saturday 10:00am – 2:00pm

Closed Sundays and Bank Holidays

Our service partners are Disability Rights UK, Law Centres Network, British Institute of Human Rights, VoiceAbility, and the Royal Association for Deaf People.

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Advice and Support on Equality and Human Rights Issues



WE CAN HELP.

Contact Us on

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Textphone: 0808 800 0084

Equality Advisory and Support Service (EASS)

The Equality Advisory and Support Service (EASS) has been in operation since the **1st October 2012**.

The EASS provides advice services to individuals who think they may have experienced discrimination or their human rights have been breached. The vision for the service is that it aims to support individuals referred from local organisations, advisory groups, faith based organisations and other groups working within the community that support people experiencing discrimination. An individual can also contact the service directly for advice.



The EASS works collaboratively with advice agencies and other local organisations that are often the first points of contact to which people turn when they have discrimination problems, receiving referrals and feeding back on the outcome for individual clients.

What we can and cannot do

What We Can Do For You:

Provide information advice and support on discrimination and human rights issues to individuals in England, Scotland and Wales, recognising the constitutional, legal, social and policy differences specifically:-

- Advise what the Equality Act 2010 and Human Rights Act 1998 says and how this applies to you
- Advise you of options on how you may be able to resolve your issue
- Advise you of options for informal resolution and guide you through this process
- Assist you further, if you are unable to resolve your issue informally
- Help you work out if you are eligible for civil legal aid
- Provide support if you are considering making a claim yourself
- Assist you in finding local sources of support

What We Cannot Do For You:

- Provide advice to solicitors and other professional advisers
- Provide legal advice
- Represent you in any legal proceedings
- Advise you on the strength of your case or whether you should bring a claim
- Advise you on court/tribunal proceedings once a claim has been issued
- Deal with complaints from disabled air passengers and those with reduced mobility; this is dealt with by the Civil Aviation Authority whose details are available on the contacts page of our website.

www.equalityadvisoryservice.com

The 'Protected Characteristics' are defined in the Equality Act 2010 as:

Age – Where this is referred to, it refers to a person belonging to a particular age (e.g. 32 years old) or range of ages (e.g. 18-30 years olds)

Disability – A person has a disability if they have a physical or mental impairment which has a substantial and long-term adverse effect on that person's ability to carry out day-to-day activities.

Gender Reassignment – The process of transitioning from one gender to another.

Marriage and Civil Partnership – Marriage is defined as a 'union between a man and a woman'. Same-sex couples can have their relationship legally recognised as 'civil partnership'.

Pregnancy and Maternity – Pregnancy is the condition of being pregnant or expecting a baby. Maternity refers to the period after the birth before returning to work.

Race – Refers to a group of people defined by their race, colour and nationality, and ethnic or national origins.

Religion or Belief – Religion has the meaning usually given to it but belief includes religious and philosophical beliefs, including the lack of belief.

Sex – A man or woman.

Sexual Orientation – Whether a person's sexual attraction is towards their own sex, to opposite sex or to both sexes.

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